

DONA ANA MUTUAL DOMESTIC WATER CONSUMERS ASSOCIATION

November 2020



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Board Meetings:

- ◆ November 5, 2020
- ◆ November 19, 2020

Last Day to Pay:

- ◆ November 20, 2020

Current Bills Due

- ◆ November 25, 2020

Office Hours:

- ◆ Monday thru Friday
7:30 a.m. –11:00 a.m.
12:00 p.m.—5:30 p.m.

Office Closures

- ◆ November 11, 2020
- ◆ November 26, 2020
- ◆ November 27, 2020

Now is not time to think of what you do not have. Think of what you can do with that there is.

-Ernest Hemingway-

Grateful

Mission Statement

Dona Ana Mutual Domestic Water Consumers Association is committed to provide quality water and sanitation services for members of your community.

Update Account Numbers

When making your monthly payments through your bank via check or direct deposit: please make sure you input the correct account number in order for us to properly credit your account when payment is received. Your account number can be found on the upper right side of your monthly bill.

New Rate Schedule FY21

Meter Size		
Meter Size	New Rates Water	New Rates Wastewater
5/8 inch	\$19.62	\$17.41
3/4 inch	\$19.62	\$17.41
1 inch	\$27.68	\$18.07
1 ½ inch	\$41.11	\$19.17
2 inch	\$100.22	\$24.01

Water Usage Rates Per 1,000	
Gallons	New Rate
0-4,999	\$2.32
5000-9,999	\$3.08
10,000-19,000	\$4.12
20,000 +	\$5.50
Wastewater Usage Rates Per 1,000	
New Rate \$3.74	
Taxes, Water Loss Protection and Water Conservation not included	

Assistance Under the Cares Act

Funding for the Cares Act is available for those who qualify!

Dona Ana County residents who rent or are homeowners and have lost a job or have a reduction in income due to the Coronavirus are encouraged to apply for rental, mortgage or utility assistance. To qualify, applicants must be 30 days or more past due on their rent or mortgage payment and must provide documentation of at least 30% or loss of employment after March 1, 2020. For more information and the application you may refer to the county website at <https://www.donaanacounty.org/finance/cares-act-application-and-information>. Deadline to apply is November 30, 2020

District 3 Board Member Vacancy

DAMDWCA is seeking a Board Member who resides in District 3. A Board Member is expected to maintain their leadership role through the use of reasonable care and good judgement for making decisions on behalf of the interest of the Association while complying with governing documents. Please contact our office at 575-526-3491 for more details.

Board Members

- ◆ Jim Melton-District 1 Board President
- ◆ Dr. Kurt Anderson-District 2 Board Secretary
- ◆ District 3-Open
- ◆ Jamie Stull-District 4 Board Vice President
- ◆ Dr. Paul Maxwell-District 5 Board Member

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www.dawater.org

Indoor Water Conservation Tips

- ◆ Do not use running water to thaw food.
- ◆ Check all faucets and pipes for leaks.
- ◆ Use your automatic dishwasher for full loads only.
- ◆ Turn off the water while brushing your teeth, this could save you two gallons per minute.
- ◆ Keep our shower under five minutes, this could save you 1000 gallons a month.
- ◆ Upgrade your toilet to a WaterSense toilet which uses 1.6 gallons per flush.
- ◆ Install a high efficiency showerhead, which saves approximately one gallon of water per minute.
- ◆ Washing your dark clothes in cold water.



Job Opportunities

Dona Ana Water is looking for a Certified Operator to join our team. We offer variety of highly competitive and comprehensive benefits for our employees, from health insurance to retirement. Please refer to our website at www.dawater.org to apply.

New Notification of Billing

Dona Ana Water's billing notification system launched a new update feature via email. This notification is simply a friendly reminder that you have an upcoming utility bill. If you have any questions or concerns please contact our office at 575-526-3491.

Policy Feature

Having our POLICY FEATURE in our Newsletter helps build relations with our customers through regular communication and better understanding about our policies at DAMDWCA.

Deposits

Requests for new utility service connections with Doña Ana MDWCA will be verified to ensure that the prospective new user does not have an unpaid Doña Ana MDWCA utility account balance from another address. Additionally, if a prospective new user was the beneficiary of Doña Ana MDWCA service at the new address or at another address, and there is a delinquent balance on the utility account at either address, the new utility service will not be established until any outstanding balances have been paid in full. A security deposit of \$100.00 will be required for all residential accounts and \$250.00 will be required for all commercial accounts not in the name of the property owner. Doña Ana MDWCA reserves the right to refuse any visibly altered document submitted by a user for the purpose of initiating or activating utility service and/or establishing deposit requirement.

Happy Thanksgiving from Dona Ana MDWCA



Committed to provide quality water and sanitation services for members of our Community.

Physical

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Website:

www.dawater.org

ServLine:

575-449-8055

Life starts all over again when it gets crisp in the fall.

