

DONA ANA MUTUAL DOMESTIC WATER CONSUMERS ASSOCIATION

November 2018

District Five Vacancy

The Board of Directors has recently accepted the resignation of our district five Board Member Tod Roberts. Mr. Roberts has done a fantastic job representing his district and we wish him well on his future endeavors. This does mean we have a vacancy open for the Pico Hills District. As a reminder, the role of a Board Member is to uphold the Association's mission, values, and vision through policies and state statutes. Our Board governs, develops policy, and sets the course for the future of Dona Ana Water. A Board Member is expected to maintain their leadership role through the use of reasonable care and good judgement for making decisions on behalf of the interests of the Association while complying with governing documents. Any member of district five who is interested in this role will need to submit a letter of interest directly to Executive Director Jennifer Horton no later than November 30, 2018. If you have any questions or concerns please contact Ms. Horton at 575-526-3491 or visit our website at www.dawater.org.

Today, and every day, we are grateful for our military service personnel; past, present, and the families who support them. Thank you Veterans!

Projects

Phase II of the Southeast Collection wastewater system is now in the beginning stages of construction with the award going to Smithco Construction. This project includes the construction of a new vacuum sewer collection system with new 6-inch, 8-inch, and 10-inch vacuum sewer pipe. We will be installing steel casing by trenchless methods, isolation valves, valve pits, and site improvements. Once all of the installations are in place we will finish with roadway asphalt removal and replacement. This project will heavily impact El Camino Real and Carlton, lasting roughly four months. As with any construction, we ask the public to be mindful of the construction workers and our staff. There is heavy equipment involved in these projects with traffic controls, flaggers, and orange barrels directing traffic. Please be cautious, drive slowly, and be respectful to the workers and their safety.

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Board Meetings:

- **November 1**
- **November 15**

Association Closures:

- **November 12**
- **November 22 - 23**
- **December 24 - 25**

Past Due Bills:

- **November 20**

Current Bills Due:

- **November 26**





Committed to provide quality water and sanitation services for members of our community.

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What are YOU Thankful For?



POLICY FEATURE: Back Flow Prevention

Doña Ana Mutual has the responsibility under the Federal Safe Drinking Water Act and amendments to provide drinking water which is free from contaminants in excess of maximum contaminant levels as specified by state and federal regulations. The drinking water regulations adopted by the New Mexico Environment Department and amendments prohibit physical connections between a water supply system and any unregulated water source that is not protected from backflow.

This policy prohibits and controls connections to the water supply system owned and operated by Doña Ana MDWCA through which a backward flow of gases, liquids, or solids could occur and contaminate the public water supply system. We have established a new program for backflow prevention and control which will systematically and effectively protect the public water supply system. Practical information, measures, and specifications are found in the Backflow Prevention and Control Manual (Manual), which is available from Doña Ana MDWCA.

The back flow prevention policy applies to all commercial and industrial water supply connections. Compliance with this policy is a precondition to receiving water service from Doña Ana MDWCA. The responsibilities and requirements associated with backflow prevention can be found in the Customer Policy Handbook beginning on page fifteen. A copy of the handbook can be found online at www.dawater.org or a customer service specialist can provide a handbook in office.

**“No matter what people tell you, words and ideas can change the world”
- Robin Williams**

Wastewater Rates Policy

The Association is set to begin the calculation of wastewater rates for 2019. We would like to remind all customers who receive wastewater services with Doña Ana MDWCA of the new wastewater calculation dates. Your annual wastewater calculations will be based on the following readings dates:

November 15, 2018 - December 15, 2018

December 15, 2018 - January 15, 2019

January 15, 2019 - February 15, 2019

During this time if you experience any water leaks the Association is able to review your account for the possibility of making an adjustment on your wastewater calculation. You are required to provide proof that the leak occurred during the calculation review time and that the leak has been repaired. For questions on accepted forms of proof of a leak please contact our Customer Service Representatives at 575-526-3491. All of our policies can be found in our Policy and Procedures Handbook located on our website under the Customer Service tab at www.dawater.org