

DONA ANA MUTUAL DOMESTIC WATER CONSUMERS ASSOCIATION

July 2021



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Board Meetings:

- ◆ July 1, 2021
- ◆ July 15, 2021

Last Day to Pay:

- ◆ July 20, before 3:00 P.M.

Disconnection Date

- ◆ July 21, 2021

Current Bills Due

- ◆ July 26 before 3:00 P.M.

Office Closure

- ◆ July 5, 2021

Office Hours:

- ◆ Monday thru Thursday
7:30 a.m. - 11:00 a.m.
12:00 p.m. - 5:30 p.m.
- ◆ Friday
8:00 a.m. - 11:00 a.m.
12:00 p.m. - 5:00 p.m.

"America was not built on fear. America was built on courage, on imagination, and on unbeatable determination to do the job at hand."

-Harry S. Truman-



ACE PROGRAM

Dona Ana MDWCA is actively seeking a high school senior student enrolled in the 2021 – 2022 Ace Program to earn credit towards graduation by participating in a hands-on career opportunity, while getting paid! This office position will provide & develop new skills, form positive relationships with professionals and can provide valuable references for full-time employment, college admissions, and scholarships. To be considered you must reside in the district, submit a letter of interest, a completed application (which can be found on our website www.dawater.org) and a resume to Margo Lopez, Office Manager at margo@dawater.org. This position will remain open until filled.

BACK TO SCHOOL DRIVE

Dona Ana MDWCA will be hosting our 2021-2022 academic year Back to School Drive. Donations will be accepted from July 1, 2021 through August 13, 2021 at 5535 Ledesma from 7:30 a.m. to 11:00 a.m. and 12:00 p.m. to 5:30 p.m. Supplies that are needed for our students:

- ◆ No. 2 pencils
- ◆ Composition notebooks
- ◆ Colored pencils
- ◆ Scissors
- ◆ Crayons
- ◆ Glue bottles
- ◆ Pencil sharpeners
- ◆ Tissues
- ◆ Markers
- ◆ Glue sticks
- ◆ Erasers
- ◆ Rulers
- ◆ Lysol wipes
- ◆ Pens
- ◆ Sharpies

NEW RATE SCHEDULE FY22

This is to inform our customers at DAMDWCA of the new water rates that will go into effect July 2021 billing cycle. If you have any questions or concerns, please contact our customer service department at 575-526-3491 or visit our website at www.dawater.org.

Monthly Base Charge		
Meter Size		
Meter Size	New Rates Water	New Rates Wastewater
5/8" x 3/4"	\$20.31	\$17.93
1 inch	\$28.65	\$18.61
1 ½ inch	\$42.55	\$19.75
2 inch	\$103.73	\$24.73

Water Usage Rates Per 1,000	
Gallons	New Rate
0-4.999	\$2.40
5,000-9,999	\$3.19
10,000-19,999	\$4.26
20,000 +	\$5.69
Wastewater Usage Rates Per 1,000	
Volume Charge-All \$3.85	

HAPPY 4TH OF JULY FROM DONA ANA MDWCA!

CREDIT CARD FEES

Just a friendly reminder, as of March 25, 2021 we no longer draft credit card payments. You can go to our website and draft your payment from there, each transaction will cost \$1.25.

WEB DRAFTS

To set up or cancel your web credit card draft you will need to login to our website, click payment options, select pay your bill now, enter your login information, click on utility billing, and manage autopay or cancel. Select cancel to delete your web credit card draft.

DISTRICT 3 BOARD MEMBER

DAMDWCA is seeking a Board Member who resides in District 3. A Board Member is expected to maintain their leadership role through the use of reasonable care and good judgement for making decisions on behalf of the interest of the Association while complying with governing documents. Please contact our office at 575-526-3491 for more details.

INDOOR WATER CONSERVATION TIPS

- ◆ Install Energy star labels washing machines. Front loaders use less water.
- ◆ Check for cracks on the hoses of your washing machine.
- ◆ Insulate your water pipes, this process helps you get hot water faster.
- ◆ Shorten your shower time.
- ◆ Repurpose your water when rinsing vegetables and fruits, use it to water indoor plants.
- ◆ Use the proper stockpot size when cooking, larger stockpots use more water.

Dona Ana MDWCA water schedule allows home owners with even addresses to water on Sunday, Wednesday, and Friday. Home owners with odd numbers water on Tuesday, Thursday, and Saturday. No residential watering on Monday. This schedule is in effect from April 1 through September 30.



POLICY FEATURE

Having our POLICY FEATURE in our Newsletter helps build relations with our customers through regular communication and better understanding about our policies at DAMDWCA.

SUSPENSION OF UTILITIES FOR DEPLOYED MILITARY PERSONNEL

Pursuant to NMSA 1978 § 20-1-8.1 (2017), a member of the U. S. armed forces, reserves, or the New Mexico National Guard may suspend some or all utility services without penalty and reconnect/reactivate utility services without having to pay reactivation fees. The qualifying military user requesting suspension of all or some of their utility services provided by Doña Ana MDWCA must submit his/her request to Customer Service and certify that: 1. He/she has orders and provides copy of the orders to Customer Service to deploy or to be temporarily assigned outside the qualifying user's community for more than thirty days and, 2. The service account is in the qualifying user's name and, 3. The qualifying user owns the home or has a lease that does not preclude the suspension of municipal utility services, and, 4. Family members or other persons will not be residing in the home while the qualifying user is deployed or temporarily assigned. Doña Ana MDWCA will suspend/deactivate some or all utility services at the service address as requested by the qualifying user at no penalty and, will not charge a fee to reactivate or establish service(s) upon notifying Customer Service of their return from deployment or temporary assignment. It is the qualifying user's responsibility to notify Customer Service of their return from deployment to activate suspended utility service(s). In the event the qualifying user suspends/deactivates all or some of the utility services provided by Doña Ana MDWCA and during the period the qualifying user is deployed or on temporary assignment outside their community, or does not notify Doña Ana MDWCA Customer Service of his/her return from deployment, and monthly consumption records indicate that the residence is occupied, Doña Ana MDWCA will resume billing all suspended service(s) without notice. For the full POLICY please see page 23 in our Policy and Procedures Handbook.



Committed to provide quality water and sanitation services for members of our Community.

Physical
5535 Ledesma Dr.
Las Cruces, NM
88007

Mailing
P.O. Box 866
Dona Ana, NM
88032

Office
575-526-3491

Emergency
575-644-4027

Website
www.dawater.org

**Servline
By HomeServe**
575-449-8055

***"ONE FLAG, ONE LAND,
ONE HEART, ONE HAND,
ONE NATION
EVERMORE"***

-Oliver Wendell Homes-

