

# DONA ANA MUTUAL DOMESTIC WATER CONSUMERS ASSOCIATION

May 2022



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## Board Meetings

- ◆ May 05, 2022
- ◆ May 19, 2022

## Last Day To Pay

- ◆ May 20, 2022  
Before 3:00 p.m.

## Disconnection Date

- ◆ May 23, 2022

## Current Bills Due

- ◆ May 25, 2022  
Before 3:00 p.m.

## DAMDWCA Office Hours

- ◆ Monday-Thursday  
7:30 a.m.-5:30 p.m.
- Friday  
8:00 a.m.-5:00 p.m.
- Closed 11-12 for lunch

## Office Closure

- ◆ May 30, 2022

*"If love is as sweet as a flower, then my mother is that sweet flower of love".*  
-Stevie Wonder-



## CLOSURES

In observance of Memorial Day, our office will be closed May 30, 2022. We will resume normal business hours May 31, 2022.

## LEAK INSURANCE PROGRAM

Dona Ana MDWCA leak adjustment program pays up to \$1000.00 in water costs once a year. Each customer will be automatically charged a monthly fee for each meter covered by this program, although you may opt out at any time. For leaks exceeding over \$1000.00 the Association will allow payment arrangements. Please contact our customer service department at 575-526-3491 for additional questions.

## EMPLOYMENT OPPORTUNITIES

Dona Ana Water is looking for a Certified Water/Wastewater Operator to join our team. We offer variety of highly competitive and comprehensive benefits for our employees, which includes Medical, Vision, Dental, Retirement, Life, and Disability. Please refer to our website at [www.dawater.org](http://www.dawater.org) to apply.

## UPDATE INFORMATION

For Dona Ana MDWCA to better serve you, kindly update all your contact information including name change, phone number, e-mail, removal of a name and add a name to the account. It is critical to note that if your mailing address changes and you do not receive a bill, it does not exempt you from paying on your account each month. If you are uncertain contact our customer service department at 575-526-3491.

## DONA ANA MDWCA SERVLIN



**HAPPY MOTHER'S DAY FROM DAMDWCA!**



## STRAWBERRY CHEESECAKE

### Ingredients

- ◆ 1 1/4 cups graham cracker crumbs
- ◆ 3 eggs
- ◆ 1/4 cup sugar
- ◆ 1/2 tsp vanilla extract
- ◆ 2 tsp ground cinnamon
- ◆ 1/4 cup lemon juice
- ◆ 1/3 cup butter, melted
- ◆ 3 packages frozen sliced strawberries, thawed
- ◆ 14 oz can sweetened condensed milk
- ◆ 1 tbsp cornstarch
- ◆ 3-8 ounce package cream cheese, soften

- 1) Combine graham cracker crumbs, cinnamon, sugar, and butter in a bowl. Press the crumb mixture into the bottom and sides of a 9-inch springform pan. Bake in a 350° F oven for 10 minutes.
- 2) Blend 2 packages of strawberries and cornstarch into a blender. Cover and puree until smooth, then boil and stir until sauce is thick, about 2 minutes. Set aside 1/3 cup strawberry sauce and cool.
- 3) Beat the cream cheese until smooth and creamy, gradually beat in the condensed milk, add in the lemon juice and vanilla then add in the eggs, beat on a low speed. Pour half of the cream cheese mixture over the crust, then add a thin layer of the strawberry sauce. Add the remaining cream cheese over the top. Drip 1/2 strawberry sauce and swirl with knife.
- 4) Bake for 50 minutes, or until the edges are set. Cool on a wire rack. Run a small knife around the outer edge of the cheesecake to loosen it from the pan and let cool for 1 1/2 hours. Refrigerate overnight. Top the rest of the cheesecake with strawberry sauce and cut strawberries.



## **OUTDOOR WATER CONSERVATION TIPS**

- ◆ Deep soak your lawn.
- ◆ Water early in the morning before 10:00 a.m.
- ◆ Apply mulch to your trees and plants.
- ◆ Choose low-water plants for outside.
- ◆ Aerating your lawn helps with water absorption.



## **SIGNS OF SEWER PROBLEMS**

- ◆ Gurgling toilet water when flushed
- ◆ Drains and tubs are draining slow
- ◆ Rotten egg odor
- ◆ Lush looking lawn
- ◆ Sinkholes
- ◆ Rodents
- ◆ Increase in water bill
- ◆ Toilets backing up
- ◆ Mushy lawn

## **POLICY FEATURE**

Having our POLICY FEATURE in our Newsletter helps build relations with our customers through regular communication and better understanding about our policies at DAMDWCA.

## **INTERCEPTOR AND GREASE TRAP**

The purpose of the Interceptor Policy is to protect the Publicly Owned Treatment Works (POTW) from blockages or other interferences which obstruct or reduce the designed flow of wastewater in the collection system (sanitary sewer) from the user to the wastewater treatment facility. Resultant sewer system overflows pose a threat to public health and safety. Further, odors from improperly maintained interceptors or grease traps may be objectionable and pose a public nuisance.

### Applicability and Prohibitions

- This policy shall apply to all non-domestic users of the POTW
- Grease traps or interceptors shall not be required for residential users.
- Facilities generating fats, oils, or greases shall install, use, and properly maintain appropriate Interceptors when needed to prevent discharge in excessive amounts. These facilities include but are not limited to restaurants, food manufacturers, food processors, hospitals, hotels and motels, prisons, nursing homes, and any other facility preparing, serving, or otherwise making any food items available for consumption. Interceptor requirements also apply to facilities whose liquid waste discharge contains, or may contain, motor oil, sand, metal fragments, and other pollutants that originate from activities such as manufacturing, vehicle or equipment repair, maintenance, or washing.
- No user may intentionally or unintentionally allow the direct or indirect discharge of any sand, petroleum oil, non-biodegradable cutting oil, or any fats, oils, or greases of animal, plant, or petroleum origin into the POTW system in such amounts as to cause interference with the sanitary sewer collection and treatment system, or to cause pollutants to pass through the treatment works into the environment.

### Schedule of Penalties

- If Doña Ana MDWCA determines that a generator is responsible for a blockage of a collection system line, the user shall be subject to a penalty of \$100 for the first violation, \$200 for a second violation, and \$500 for the third violation within a two-year period. Persistent violations shall result in an increase in penalty up to \$500/day and may also result in termination of services.
- Users violating provisions of this Policy shall be subject to a written warning for the first violation, a \$100 penalty for the second violation, a \$200 penalty for the third violation, and a \$500 penalty for the fourth violation within a two-year period. Persistent violations will result in up to \$500/day increase in penalty, and may result in termination of service. For the full policy please see pages 19 thru 23 in our Policy Handbook.

# Quality On Tap!



**COMMITTED TO  
PROVIDE QUALITY  
WATER AND  
SANITATION  
SERVICES FOR  
MEMBERS OF OUR  
COMMUNITY.**

**Physical**  
5535 Ledesma Dr.  
Las Cruces, NM  
88007

**Mailing**  
P.O. Box 866  
Dona Ana, NM  
88032

**Office**  
575-526-3491

**Emergency**  
575-644-4027

**Website**  
[www.dawater.org](http://www.dawater.org)

**Servline  
By HomeServe**  
575-449-8055

***“I’ve learned that  
people will forget  
what you said, peo-  
ple will forget what  
you did, but people  
will never forget  
how you made  
them feel”.***  
***-Maya Angelou-***

