

DOÑA ANA MUTUAL DOMESTIC WATER CONSUMERS ASSOCIATION

May 2025



Board Meeting
May 15, 2025
at 3:00 P.M.

Last Day To Pay
May 20, 2025
before 3:00 P.M.

Disconnection Date
May 21, 2025

Current Bills Due
May 27, 2025
before 3:00 P.M.

Office Closure
May 26, 2025

Office Hours
Monday-Thursday
7:30 A.M.-5:30 P.M.
Friday
8:00 A.M.-5:00 P.M.
Closed 11-12 for lunch

HAPPY MOTHER'S DAY!

**“ A Mother's arms
are more
comforting than
anyone else's.”
-Princess Diana-**

EMPLOYEE SPOTLIGHT

On behalf of the NM Rural Water Association, we want to extend our warmest and most heartfelt congratulations to Mark Lopez for being selected Water Operator of the year, and to Ernest Armendariz for being selected Wastewater Operator of the Year for 2025. Your hard work and dedication have truly paid off and is being recognized. You both set an amazing example for everyone at Doña Ana MDWCA. Keep up the excellent work!



Water
Operator
of the
Year
Mark Lopez

Wastewater
Operator
of the
Year
Ernest
Armendariz



Mark pictured left, Ernest pictured middle

SYSTEM OF THE YEAR AWARD 2025

The NM Rural Water Association would like to congratulate Doña Ana MDWCA on being awarded the prestigious System of the Year for 2025. This well-deserved recognition highlights the exceptional commitment Doña Ana MDWCA has to the community with providing reliable, high quality water service. The Association consistently is going above and beyond to ensure our members have access to clean, dependable water. Keep up the fantastic work Doña Ana MDWCA!

SCHOOL SUPPLY DRIVE

May 1st thru June 30th

SUPPLIES NEEDED:

- Ticonderoga Pencils
- Pencil Sharpeners
- Black Sharpies
- Colored Markers
- Scissors
- Erasers
- Colored Pencils
- Folders
- Pens/Pencil Box
- Glue Bottles/Sticks
- Highlighters
- Composition Note Book
- Crayons
- Back Pack
- Rulers
- Tissues



DROP OFF LOCATION: 5535 LEDESMA DR.

RECOMMENDED WATER SCHEDULE

Doña Ana MDWCA's water schedule allows home owners with even address to water on Sunday, Wednesday, and Friday. Home owners with odd numbers water on Tuesday, Thursday, and Saturday. No residential watering on Monday. This recommended schedule is in effect until September 30th. If you have an questions please email our customer service at customerservice@dawater.org



SE WASTEWATER COLLECTIONS PROJECT

The Southeast Collection Project is in its final stages. Morrow Enterprises Inc. has installed all main lines and is currently working on tying in yard lines to connect homes to the main sewer line to be fully active. As they continue to install these service lines, they will also be scheduling septic tanks to be decommissioned for all homes that are connected to the sewer. As the contractor finishes connecting homes, they will finalize all road construction and landscaping. **PLEASE NOTE** that the valve pits that have been installed, look similar to manholes but are not in fact manholes, please do not empty anything such as RV waste or any other liquid into these valve pits as it does not have anywhere to go and will overflow.

SHUT OFF VALVES

Doña Ana MDWCA would like to remind our members if you are installing a shut off valve, the valve needs to be placed outside our water meter box. Installing your own shut off valve will give you access to turn off your water anytime. Shut off valves located in the meter box are for the sole use of the Association, we kindly ask you contact our office if you need the main line opened or closed. Any damage caused to the valve will be billed to customer for repairs.

POLICY FEATURE

Having our POLICY FEATURE in our Newsletter helps build relations with our customers through regular communication and better understanding about our policies at DAMDWCA.

PAYMENT ARRANGEMENTS

Occasionally, a water leak that is undiscovered by the customer/user results in unusually high -water use and an unusually high-water bill from the Association. The Association understands that this situation makes it difficult for a regular customer and user of the Association to pay the entire bill in one month. Below are the approved payment arrangements that staff can follow when dealing with this type of situation. Association staff must determine that the water leak is not the responsibility of the Association because it did not occur as a result of the failure of Association equipment or the actions of Association employees. Association staff will determine that the user is unable to pay the bill in a single month. If the undiscovered leak occurs over multiple billing cycles, then those bills will be combined to determine the total bill.

Total Bill	Monthly Payment Plan
Up to \$500.....	3 Equal Payments
\$501 - \$1,000	6 Equal Payments
\$1,001 - \$1,500	9 Equal Payments
\$1,501 and up.....	12 Equal Payments

For the full policy please see page 4 in our Policy Handbook



**COMMITTED TO
PROVIDE QUALITY
WATER AND
SANITATION
SERVICES FOR
MEMBERS OF OUR
COMMUNITY.**

Physical
5535 Ledesma Dr.
Las Cruces, NM
88007

Mailing
P.O. Box 866
Dona Ana, NM
88032

Office
575-526-3491

Emergency
575-644-4027

Website
www.dawater.org

Servline
By HomeServe
575-449-8055

HAPPY MEMORIAL DAY!

**“In the End, we will
remember not the
words of our
enemies, but the
silence
of our friends.”**

-Martin Luther King, JR.-