

DONA ANA MUTUAL DOMESTIC WATER CONSUMERS ASSOCIATION July 2023



Board Meeting

July 20, 2023 at
9:00 a.m.

Last Day To Pay

July 20, 2023, before
3:00 p.m.

Disconnection Date

July 24, 2023

Current Bills Due

July 25, 2023, before
3:00 p.m.

Office Closure

Fourth of July
July 4, 2023

Office Hours

Monday-Thursday
7:30 a.m.-5:30 p.m.
Friday
8:00 a.m.-5:00 p.m.
Closed 11-12 for lunch



***“May we think of
freedom not as the
right to do as we
please, but as the op-
portunity to do what
is right.”***

-Peter Marshall-

CONSUMER CONFIDENCE REPORT (CCR)

The yearly Consumer Confidence Report (CCR) also known as the Annual Drinking Water Quality Report were sent out to our members in June. If you did not receive your copy, the report will be available on our website at dawater.org.

COMING SOON - SELF-SERVICE KIOSKS

Our self-serve Kiosk are getting close to being installed at Dona Ana MDWCA. We will have two Kiosks available for our members, one at the drive thru to replace the drive thru window, and the other at the front door that will replace the drop box. The scan bar on your utility bill can be used to expedite the payment process at the Kiosks. Construction will begin mid July.

UPDATED POLICIES AND PROCEDURES HANDBOOK

Effective July 1, 2023 updates to the Policies and Procedures Handbook are now available online at our website dawater.org.

EMPLOYEE SPOTLIGHT

We are proud to announce that Xavier Padilla from our Operations Department passed his Water Level II State Certification through the New Mexico Environment Department (NMED). Thank you Xavier for your continued commitment and dedication to Dona Ana MDWCA. Way to go Xavier!



HIGH SCHOOL SUMMER INTERNSHIP PROGRAM

This year Dona Ana MDWCA partnered with Dona Ana County's Summer Internship Program. The Association accepted three students from various High Schools to provide them with a positive work experience that they can implement in their future endeavors.

BACK TO SCHOOL DRIVE

Dona Ana MDWCA will be hosting our 2023-2024 academic year BACK TO SCHOOL DRIVE. Donations will be accepted from July 1 through July 31 at 5535 Ledesma Dr. from 7:30 a.m. to 11:00 a.m. and 12:00 p.m. to 5:30 p.m. Thank you for your continued support for the students. Supplies that are needed for our students in the community include:

- ◆ Ticonderoga Pencils
- ◆ Science Display Boards
- ◆ Crayola Markers
- ◆ Lysol Wipes
- ◆ Pencil Sharpeners
- ◆ Glue Sticks
- ◆ Tissues
- ◆ Black Sharpies
- ◆ Crayons
- ◆ Erasers
- ◆ Glue Bottles
- ◆ Composition Note-books
- ◆ Sharpener
- ◆ Rulers
- ◆ Fiskars Scissors
- ◆ Back Pack
- ◆ Colored Pencils
- ◆ Highlighters



PARKING LOT PROJECT

Our ADA parking lot next to our building is almost complete! Asphalt has been laid and we are currently waiting on the stripes to be painted for the parking stalls. Caliper Construction is expected to be finished by the first week of July. While the parking lot next to the building is currently under construction, please utilize our drive-through for all your business with us until the ADA parking stalls are finished. If you do not need an ADA parking stall and would like to come into the building, please utilize our parking lot across the street. The parking lot across the street belongs to Dona Ana MDWCA. Please utilize it for all your business needs. Thank you for your patience during our parking lot improvements.

DONA ANA VILLAGE LIFT STATION AND FORCEMAIN

Spartan Construction will begin boring along Dona Ana School Road during the month of July. This portion of construction may affect traffic in the area. The contractor is also currently installing the 12" forcemain south of Taylor Rd. The forcemain will continue along El Camino Real and tie into the 18" main line south of Los Venados Subdivision. The contractor will be installing over 10,000 feet of pipe as part of this project as well as rehabilitating the existing liftstation. This project is currently scheduled to be completed in September 2023.



As with any construction, we ask the public to be mindful of the construction workers and our staff. There is heavy equipment involved in these projects with traffic controls, flaggers, and orange barrels directing traffic. Please be cautious, drive slowly and be respectful to the workers and their safety.

METER TAMPERING, DAMAGE AND/OR THEFT OF METERING OR MONITORING EQUIPMENT

Doña Ana MDWCA shall have the right to disconnect or refuse to connect or reconnect any utility service where there is evidence that Doña Ana MDWCA metering or monitoring devices have been tampered with, damaged or stolen. Doña Ana MDWCA shall immediately disconnect the water meter and assess the user \$350.00 per meter for tampering, damaging and/or theft of equipment. The tampering, damage and or theft assessment shall be paid in full and any delinquent balance paid before service is reactivated or reconnected.

Meter tampering, damage and/or theft of metering or monitoring equipment is defined as, but not limited to:

- ◆ meter lock broken.
- ◆ curb stop damaged or broken.
- ◆ register damaged or disconnected.
- ◆ meter lock removed.
- ◆ meter broken.
- ◆ meter stolen.
- ◆ unauthorized connection inserted or connected to the system.
- ◆ damage and/or theft of automated meter reading (AMR) device, or cutting or disconnecting AMR cable from meter.

For the full policy, see page 3 in our Policy Handbook.



**COMMITTED TO
PROVIDE QUALITY
WATER AND
SANITATION
SERVICES FOR
MEMBERS OF OUR
COMMUNITY.**

Physical
5535 Ledesma Dr.
Las Cruces, NM
88007

Mailing
P.O. Box 866
Dona Ana, NM
88032

Office
575-526-3491

Emergency
575-644-4027

Website
www.dawater.org

Servline
By HomeServe
575-449-8055



***"Believe you can
and you're halfway
there."***

-Theodore Roosevelt-