

# DONA ANA MUTUAL DOMESTIC WATER CONSUMERS ASSOCIATION

January 2022



## Inside This Issue

- ◆ Membership Meeting
- ◆ Calendars
- ◆ Phone Scam Awareness
- ◆ New Staff Members
- ◆ Facemasks
- ◆ Buffalo Chicken Wings
- ◆ Correction on Website
- ◆ Water Conservation
- ◆ Drive Thru Service
- ◆ Down The Drain
- ◆ Policy Feature

## Board Meetings

- ◆ January 6, 2022
- ◆ January 20, 2022

## Last Day To Pay

- ◆ January 20, 2022 before 3:00 p.m.

## Disconnection Date

- ◆ January 24, 2022

## Current Bills Due

- ◆ January 25, 2022 before 3:00 p.m.

## Closures

- ◆ January 17, 2022

## Office Hours

- ◆ Monday thru Thursday  
7:30 a.m. - 11:00 a.m.  
12:00 p.m. - 5:30 p.m.
- Friday  
8:00 a.m. - 11:00 a.m.  
12:00 p.m. - 5:00 p.m.

***"THE TIME IS ALWAYS RIGHT TO DO WHAT IS RIGHT."***

***-MARTIN LUTHER KING JR.-***



## ANNUAL MEMBERSHIP MEETING

The Board of Directors would like to remind our members of the upcoming Annual Meeting scheduled at Dona Ana Elementary School on Wednesday, January 26, at 7:00 p.m. The meeting will include reports of our current events, operations, projects, and an updated financial report. We have had an extremely busy year and look forward to sharing our success and goals for 2022. Our Association is only as strong as each individual member. We ask the public to please attend in order to hear about our upcoming activities, as well as provide further opportunity for the Association to address any questions or concerns. In January 2022 we will post the agenda on our website [www.dawater.org](http://www.dawater.org). We hope that everyone can join us to learn more about your water Association.

## CALENDARS

DAMDWCA would like to inform our customers that our 2022 calendars have arrived. Please stop by the main office and pick one up today.

***DAMDWCA WOULD LIKE TO WISH OUR CUSTOMERS A SAFE, HEALTHY, AND PROSPEROUS NEW YEAR! WELCOME 2022!***

*Celebrate Laugh Grateful Happy*

## PHONE SCAM AWARENESS TIPS

- ◆ Scammers have you IDENTIFY yourself.
- ◆ Scammers say there is a PROBLEM.
- ◆ Scammers PRESSURE you to act immediately.
- ◆ Scammers tell you to PAY in a specific way.

## NEW STAFF MEMBERS

Dona Ana MDWCA would like to take the time and welcome Rudy Baca, and Mark Montoya to our Operations Team.

## FACEMASKS

Facemasks will be required upon entering the lobby, while maintaining a 6 foot separation from other customers. This is a statewide requirement by Governor Michelle Lujan Grisham regardless of vaccination status.

**PLEASE MAKE CHECKS PAYABLE TO DONA ANA WATER OR DONA ANA MDWCA**

## CRISPY BUFFALO CHICKEN WINGS

- ◆ 4 pounds chicken wings cut
- ◆ 1 tablespoon baking powder
- ◆ 1/2 teaspoon salt/pepper
- ◆ 2 teaspoons garlic powder
- ◆ 1/4 cup unsalted butter, melted
- ◆ 1/2 cup Frank's Original Hot Sauce
- ◆ 1-2 tablespoon honey

## Instructions

- 1) Preheat oven to 450 degrees.
- 2) Pat dry chicken wings with paper towels, squeezing out as much moisture as you can, then transfer the wings to a large bowl.
- 3) In a small bowl, combine the baking powder, garlic powder, salt, and pepper together, whisking well to combine, then sprinkle the mixture over the wings. Toss wings until mixture is evenly coated.
- 4) Arrange on rack, leaving about 1-inch of space between each wing.
- 5) Bake for 30 minutes, flip and continue to cook until crispy and golden brown.
- 6) Whisk together hot sauce, butter and honey, then toss wings in the sauce and evenly coat.
- 7) Serve wings immediately and enjoy.



## Correction on Website Calendar

Disconnection day will NOT be Friday, January 21, 2022.



COMMITTED TO  
PROVIDE  
QUALITY WATER AND  
SANITATION SER-  
VICES FOR MEMBERS  
OF OUR  
COMMUNITY.

**Physical**  
5535 Ledesma Dr.  
Las Cruces, NM  
88007

**Mailing**  
P.O. Box 866  
Dona Ana, NM  
88032

**Office**  
575-526-3491

**Emergency**  
575-644-4027

**Website**  
[www.dawater.org](http://www.dawater.org)

**Servline**  
**By HomeServe**  
575-449-8055

***“WE MUST ACCEPT  
INFINITE DISAPPOINT-  
MENT, BUT NEVER  
LOSE INFINITE HOPE.”***

***-MARTIN LUTHER KING  
JR.-***

**2022**

### **WATER CONSERVATION DURING THE WINTER**

- ◆ Make sure your outdoor pipes are securely covered with pipe insulation to ensure they will not freeze or develop any leaks.
- ◆ Turn off your sprinkler system during the winter months.
- ◆ Check the water meter and your monthly bills to track your water usage.
- ◆ In severe cold weather, allow your faucet to drip a small continuous stream so your pipes do not freeze and burst.
- ◆ Disconnect and drain outdoor hoses.

### **DRIVE THRU SERVICES**

Please have your statement and payment method ready at the drive thru for efficiency.

***“What the New Year brings to you will depend a great deal on what you bring to the New Year.”***

***-Vern Mclellan-***

### **NEVER FLUSH DOWN THE DRAIN**

- ◆ Fats, Oils, and Greases (FOG)
- ◆ Disposable “Flushable” Wipes
- ◆ Baby Wipes
- ◆ Feminine Hygiene Products
- ◆ Coffee Grounds
- ◆ Egg Shells
- ◆ Rags or Towels
- ◆ Paints and Solvents
- ◆ Gasoline or Combustible Fuels
- ◆ Antifreeze
- ◆ Medicines and Pharmaceuticals
- ◆ Needles and Razor Blades
- ◆ Pesticides, Herbicides, and Fertilizers
- ◆ Poisons including Rat / Mice Bait
- ◆ Gloves, underclothes, elastics, plastic bags, wrappers, bottles, cotton-tips, cotton balls, Kleenex , tampons, cigarette filters, toys, cans, sticks, pebbles, sand, cat litter (even the flushable kind)

### **POLICY FEATURE**

Having our POLICY FEATURE in our Newsletter helps build relations with our customers through regular communication and better understanding about our policies at DAMDWCA.

### **DELINQUENT ACCOUNT COLLECTION AND PROCESSING**

When a user fails to pay their delinquent account balance, the user will be mailed a notice 30 days after the meter is locked notifying them of the potential removal of their services should the account not be brought current. The second notice will be mailed 45 days after the meter has been locked. Even if a Third-Party contractor or bill paying agent fails to pay a delinquent utility account balance on behalf of a user, the user will be charged a nonpayment fee fifty (50) days after the initial bill. The total amount shown as “Past Due” on the bill must be paid before 3:00 PM on the 20th of the month. Actual shutoff of utility services will be subject to availability of field service technicians to be performed the next business day following the 20th. If ownership or stewardship of a property with an unpaid account transfers either to a realty company (temporary), or to a financial institution (as in repossession or foreclosure), services will not be restored in the name of a final purchaser of the property until all fees, penalties and assessments owed are paid in full. If the service has been locked for non-payment and remains off, or the meter has been removed, services will be restored to allow for preparation and sale of the property at the request of the realtor on behalf of the financial institution. Such service requires a \$250.00 deposit and a signed agreement by the realtor or financial institution that all fees, penalties and assessments owed shall be paid at closing or at the time of property transfer, in order for service to commence or continue in the name of the final purchaser of the property. For the full policy please see pages 8 thru 10 in our Policy Handbook.

***Feliz Año Nuevo***