

# DONA ANA MUTUAL DOMESTIC WATER CONSUMERS ASSOCIATION

January 2024



**Board Meeting**  
January 18, 2024

**Last Day To Pay**  
January 22 2024  
before 3:00. P.M

**Disconnection Date**  
January 23, 2024

**Current Bills Due**  
January 25, 2024  
before 3:00 P.M.

**Office Closure**  
January 1, 2024  
January 15, 2024

**Office Hours**  
Monday-Thursday  
7:30 A.M.-5:30 P.M.  
Friday  
8:00 A.M.-5:00 P.M.  
Closed 11-12 for lunch

*"Every year you make  
a resolution to change  
yourself. This year,  
make a resolution to  
be yourself."*

**-UNKNOWN-**

**HAPPY**  
*New Year*

## **REMINDER   REMINDER   REMINDER   REMINDER   REMINDER**

Just a reminder to our members who were signed up through Municipal On-Line Web Payments, you MUST re-register on our new payment portal in order to continue with your autopay. Web pay will send an email confirmation of your payment transaction as the invoice is paid. <https://www.invoicecloud.com/DonaAnaMDWCA>.

## **ANNUAL MEMBERSHIP MEETING**

The Board of Directors would like to remind our members of the upcoming Annual Meeting scheduled at Dona Ana Elementary School on Wednesday, January 31, at 7:00 p.m. We ask the public to attend to hear about our upcoming activities, and provide further opportunity for the Association to address any questions and concerns.

# HAPPY NEW YEAR FROM DONA ANA MDWCA!

## **TOYS FOR TOTS**

We would like to express our gratitude on behalf of Dona Ana MDWCA for your kind donations to the Toys for Tots drive. We sincerely appreciate your support. The Association could not have done it with out you.

**Thank you!**



## **GIVING BACK TO THE COMMUNITY**

On behalf of Dona Ana MDWCA, we are looking to host a charitable organization every two months this year. Any contribution big or small can have a significant impact on the community when it comes to giving back. Supporting our local community through charity work not only helps us feel good about ourselves, it will also improve the community in which we live in. Below is the schedule of the charitable events happening in 2024.

Give a little. Help a lot!

- ◆ January & February– Enchanted Pass Animal Rescue (Kittens)
- ◆ March & April– Casa de Peregrinos
- ◆ May & June–School Supply Drive

- ◆ July & August–Cherished K-9 All Breed Rescue
- ◆ September & October–Coats for Kids
- ◆ November & December–Toys for Tots

## **1ST ANNUAL PET FOOD DRIVE**

### **Enchanted Pass Animal Rescue**

January 1st thru February 29th

#### **ITEMS NEEDED FOR KITTENS:**

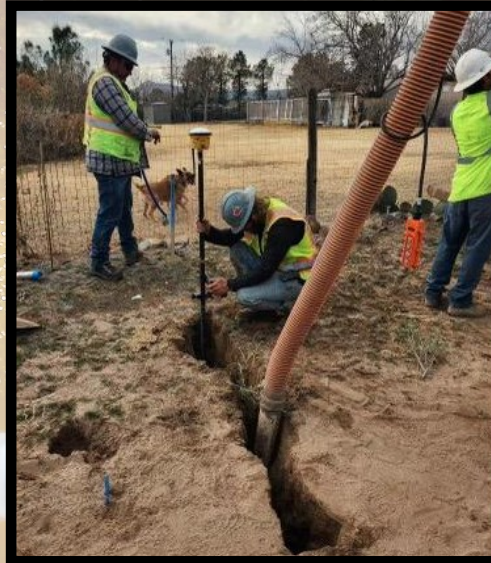
*Canned cat food, Kitten chow wet or dry, Kitty litter, Newborn kitten formula, and Kitty hammocks*

**Drop off location: 5535 Ledesma Dr.**



## **SE COLLECTION PROJECT UPDATE**

We are sure many of you have noticed that our contractor is actively working in the Hatfield and Kennedy area. Construction in this area will continue for the next several months. The contractor will also become more active in areas along El Camino Real and Dona Ana Road starting in January. They are preparing to lay service pipes for individual homes beginning this month. Residents who are signed up for a sewer connection will receive a notice on their door from Morrow Enterprise Inc. prior to digging on private property. If you have not already filled out an application for the Southeast Wastewater Collection System but are interested in doing so or would like more information on this project, please reach out to our customer service department via email at [customerservice@dawater.org](mailto:customerservice@dawater.org).



As with any construction, we ask the public to be mindful of the construction workers and our staff. There is heavy equipment involved in these projects with traffic control, orange barrels, and flaggers directing traffic. Please be cautious, drive slowly and be respectful to the workers and their safety.

## **POLICY FEATURE**

Having our POLICY FEATURE in our Newsletter helps build relations with our customers through regular communication and better understanding about our policies at DAMDWCA.

## **DEPOSITS**

Requests for new utility service connections with Doña Ana MDWCA will be verified to ensure that the prospective new user does not have an unpaid Doña Ana MDWCA utility account balance from another address. Additionally, if a prospective new user was the beneficiary of Doña Ana MDWCA service at the new address or at another address, and there is a delinquent balance on the utility account at either address, the new utility service will not be established until any outstanding balances have been paid in full. A security deposit of \$100.00 will be required for all residential accounts and \$250.00 will be required for all commercial accounts not in the name of the property owner. Doña Ana MDWCA reserves the right to refuse any visibly altered document submitted by a user for the purpose of initiating or activating utility service and/or establishing deposit requirement.

For the full policy please see page 8 in our Policy Handbook.



**COMMITTED TO  
PROVIDE QUALITY  
WATER AND  
SANITATION  
SERVICES FOR  
MEMBERS OF OUR  
COMMUNITY.**

### **Physical**

5535 Ledesma Dr.  
Las Cruces, NM  
88007

### **Mailing**

P.O. Box 866  
Dona Ana, NM  
88032

### **Office**

575-526-3491

### **Emergency**

575-644-4027

### **Website**

[www.dawater.org](http://www.dawater.org)

### **Servline**

### **By HomeServe**

575-449-8055

**“Cheers to a new  
year and another  
chance for us to get  
it right.”**

**-Oprah Winfrey-**

**2024**