

# DONA ANA MUTUAL DOMESTIC WATER CONSUMERS ASSOCIATION

January 2020



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## Board Meetings:

- ◆ January 2
- ◆ January 16

## Association Closures:

- ◆ January 1
- ◆ January 20

## Past Due Bills Due:

- ◆ January 21  
Before 3:00 p.m.

## Disconnect Day:

- ◆ January 22

## Current Bills Due:

- ◆ January 27  
Before 3:00 p.m.

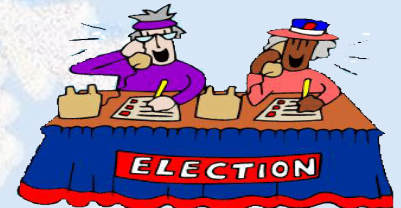
## Annual Membership Meeting

The Board of Directors would like to remind our members of the upcoming Annual Meeting scheduled for Wednesday, January 29, 2020 at 7:00 p.m. at Dona Ana Elementary School. The meeting will include reports of our current events, operations, projects, new infrastructure, and an updated financial report. We have had an extremely busy year and look forward to sharing our success and goals for 2020. Our Association is only as strong as each individual member. We ask the public to please attend in order to hear about our upcoming activities, as well as provide further opportunity for the Association to address any questions or concerns. In January 2020 we will post the agenda on our website [www.dawater.org](http://www.dawater.org). We hope that everyone can join us to learn more about your water Association.

## Upcoming Elections

The 2020 Board of Directors Election is currently underway for Districts Two (2), Three (3), Four (4) and Five (5). A Board Member is expected to maintain their leadership role through the use of reasonable care and good judgement for making decisions on behalf of the interest of the Association while complying with governing documents. Please do not forget to vote!

- ◆ Polling place is located at our main office 5535 Ledesma Dr.
- ◆ Early Election Begins December 30, 2019.
- ◆ Election Date: January 27, 2020.
- ◆ Results will be announced on January 29, 2020 at the Annual Membership Meeting.



## New Business Hours

The Association now has extended operating hours! Our office is now open from 7:30 am to 5:30 pm Monday - Thursday and 8:00 am to 5:00 pm on Friday. We will be closed from 11:00 am to 12:00 pm for lunch. However, if you have a water or wastewater emergency during the lunch hour please contact our emergency On-Call Operator at (575) 644 - 4027.

## Phone Directory

We apologize for the inconvenience, the phone directories do not have our phone number listed correctly. Please call 575-526-3491. After hours 575-644-4027.



## Water Conservation Corner

- ◆ When washing or shaving, partially fill the sink and use that water rather than running the tap continuously.
- ◆ You can reduce water usage by 40% to 50% by installing low-flush toilets.
- ◆ Wash only full loads in your washing machine.
- ◆ Use the shortest cycle possible for washing clothes, and use the "suds-saver" feature if your machine has one.
- ◆ Use only cleaning products that will not harm the environment when they are washed away after use. Look for "environmentally friendly" products when shopping.





Having our **POLICY FEATURE** in our Newsletter helps build relations with our customers through regular communication and better understanding about our policies at DAMDWCA.

**Interceptor and Grease Trap Policy**

The purpose of the Interceptor Policy is to protect the Publicly Owned Treatment Works (POTW) from blockages or other interferences which obstruct or reduce the designed flow of wastewater in the collection system (sanitary sewer) from the user to the wastewater treatment facility. Resultant sewer system overflows pose a threat to public health and safety. Further, odors from improperly maintained interceptors or grease traps may be objectionable and pose a public nuisance.

**Applicability and Prohibitions**

Facilities generating fats, oils, or greases shall install, use, and properly maintain appropriate Interceptors when needed to prevent discharge in excessive amounts. These facilities include but are not limited to restaurants, food manufacturers, food processors, hospitals, hotels and motels, prisons, nursing homes, and any other facility preparing, serving, or otherwise making any food available for consumption.

No user may intentionally or unintentionally allow the direct or indirect discharge of any sand, petroleum oil, non-biodegradable cutting oil, or any fats, oils, or greases of animal, plant, or petroleum origin into the POTW system in such amounts as to cause interference with the sanitary sewer collection and treatment system, or to cause pollutants to pass through the treatment works into the environment.

**Schedule of Penalties**

If Doña Ana MDWCA determines that a generator is responsible for a blockage of a collection system line, the user shall be subject to a penalty of \$100 for the first violation, \$200 for a second violation, and \$500 for the third violation within a two-year period. Persistent violations shall result in an increase in penalty up to \$500/day and may also result in termination of services.

Users violating provisions of this Policy shall be subject to a written warning for the first violation, a \$100 penalty for the second violation, a \$200 penalty for the third violation, and a \$500 penalty for the fourth violation within a two-year period. Persistent violations will result in up to \$500.00/day increase in penalty, and may result in termination of service. For the full policy please see pages 18-22 in our Policy Handbook.

**Back Flow Prevention**

Doña Ana Mutual has the responsibility under the Federal Safe Drinking Water Act and amendments to provide drinking water which is free from contaminants in excess of maximum contaminant levels as specified by state and federal regulations. The drinking water regulations adopted by the New Mexico Environment Department and amendments prohibit physical connections between a water supply system and any unregulated water source that is not protected from backflow. This policy prohibits and controls connections to the water supply system owned and operated by Doña Ana MDWCA through which a backward flow of gases, liquids, or solids could occur and contaminate the public water supply system. We have established a program for backflow prevention and control which will systematically and effectively protect the public water supply system. Practical information, measures, and specifications are found in the Backflow Prevention and Control Manual, which is available from Doña Ana MDWCA. The back flow prevention policy applies to all commercial and industrial water supply connections. For the full policy please see pages 15-17 in our Policy Handbook.

Committed to provide quality water and sanitation services for members of our Community.

**Physical**  
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Las Cruces, NM 88007

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P.O. Box 866  
Dona Ana, NM 88032

**Office:**  
575-526-3491

**Emergency:**  
575-644-4027

**ServLine:**  
575-449-8055

