

## SPECIAL POINTS OF INTEREST:

- **New Customer Policies**
- **Up Coming Election for Districts 1, 3, and 5.**
- **Come and Meet Our New Employees**
- **Construction Project Update**

## CALENDAR OF EVENTS

### Upcoming Board Meetings:

November 2nd  
November 16th  
December 7th  
December 21st

### Closures:

November 10th  
November 23rd  
November 24th  
December 25th  
December 26th

## New Customer Policies

Over the past six months our Board of Directors have gathered valuable feedback from our membership and have been hard at work revamping the current customer policies. These new polices will be approved on November 2, 2017 at the Regular Board Meeting, with an effective date of December 1, 2017. The customer policies have been combined into one package and will be located on our website under the tab labeled "Customer Information". Our goal is to provide an easier way for membership to review our policies in one location. An exciting modification to watch for is the launch of a new leak adjustment policy that will become effective February 1, 2018. We

realize leaks are never expected and have researched the benefits of leak insurance policies in order to better serve our membership. We



will be including an educational insert in the December and January billing statements with beneficial information regarding the new leak policy,

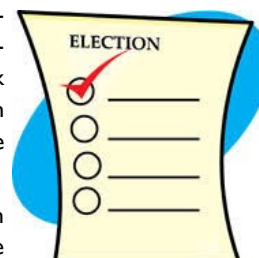
and strongly encourage our membership to visit our website to review the customer policy handbook as there are several new and improved updates. We appreciate your business and look forward to continuing to serve you. If you have any questions about the new change in policy, please contact our customer service representatives at 575-526-3491.

## Board Elections

It's election time again! The election for the Board of Directors is right around the corner. Districts 1 and 5 are up for a four (4) year election term and District 3 is up for a two (2) year election term. If you are a member and reside in one of these three districts you are eligible to run for one of the positions. If you are interested in serving you will need to come by the

office beginning December 8th to pick up a petition to be on the ballot.

If you live in one of these three districts



but are not interested in serving please remember to get out and VOTE. Watch for more details regarding polling places.



## Doña Ana Mutual Domestic Water Consumers Association

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Doña Ana, NM 88032

5535 Ledesma Dr.  
Las Cruces, NM 88007

Phone: 575-526-3491  
Emergency: 575-644-4027  
[www.dawater.org](http://www.dawater.org)

**Committed to provide quality water and sanitation services for members of our community.**

# Come Meet Our New Employees



**Left to Right: Peter Vargas—Utility Worker (Water), Carlos Sanchez—Level 2 Water Operator, Joey Self—Utility Worker (Wastewater), Margo Lopez—Administrative Specialist, Cynthia Ormseth—Customer Service Representative**



## Current Construction Project

The Association began construction on the Fairview Phase 2 project on October 16, 2017. This project will be installing roughly 5,800 linear feet of 12 inch water line along with various water valves. The water line will be installed beginning at the intersection of Bamert Road and Picacho Avenue and will continue to run along Picacho Avenue until the light at Picacho Hills Drive. The water line will then run along Picacho Hills Drive and connect to the existing line near the Pueblo Gardens Subdivision. The project provides the Fairview Estates area with a secondary source of water. The project also interconnects the Picacho Hills area to the Dona Ana system. It helps to continue to create a regional project interconnecting all the areas that Doña Ana MDWCA currently serves.

The project was awarded to File Construction in the amount of \$520,240.60. The project is funded by the Colonias Infrastructure



**File Construction Installing 12 inch Water Line.**

Program through the New Mexico Finance Authority. The construction is scheduled to be completed by the end of December 2018.

As always if you are you driving in the area please watch for the orange construction barrels, heavy equipment and the employees that are working in the area. If you have any concerns with the project please contact our Executive Director at (575) 526-3491.