

DONA ANA MUTUAL DOMESTIC WATER CONSUMERS ASSOCIATION

August 2022

UPDATE UPDATE UPDATE UPDATE UPDATE UPDATE



Inside This Issue

- ◆ Update
- ◆ New Staff Members
- ◆ Account Numbers
- ◆ School Supply Drive
- ◆ Recipe
- ◆ Water Conservation
- ◆ Parking Lot Update
- ◆ Brown Water
- ◆ Policy Feature

Board Meetings

- ◆ August 4, 2022
- ◆ August 18, 2022

Last Day To Pay

- ◆ August 22, 2022
Before 3:00 p.m.

Disconnection Date

- ◆ August 23, 2022

Current Bills Due

- ◆ August 25, 2022
Before 3:00 p.m.

Office Hours

- ◆ Monday-Thursday
7:30 a.m.-5:30 p.m.
- Friday
8:00 a.m.-5:00 p.m.
- Closed 11-12 for lunch

“You will face many defeats in life, but never let yourself be defeated”.
-Maya Angelou-

**Back
to
School**

CONVENIENCE FEE NOTICE EFFECTIVE JULY 1, 2022

ALL ELECTRONIC TRANSACTIONS WILL BE CHARGED A 3.25% FEE.

WE ACCEPT:



PLEASE CONTACT CUSTOMER SERVICE AT 575-526-3491 FOR ADDITIONAL INFORMATION.

U
P
D
A
T
E

U
P
D
A
T
E

NEW STAFF MEMBERS

On behalf of Dona Ana MDWCA we would like to take the time and welcome Izaiah Escalante, Ernesto Pena, and Julian Castillo to our operations team and Kelly Kimmel to our administration team.

ACCOUNT NUMBERS ON CHECKS

Please remit top portion of billing statement and write your account number on your CHECK OR MONEY ORDER to ensure proper credit to your account.

SCHOOL SUPPLY DRIVE

Dona Ana MDWCA would like to thank our members for a successful Back to School Drive this year. The donations collected helped many students in our area. The Association could not have done it without your generous support.



THANK YOU!

ALL AMERICAN HAMBURGER RECIPE

Ingredients

- ◆ 1 pound ground beef
- ◆ 2 tablespoons finely chopped onion
- ◆ 2 tablespoons chili sauce
- ◆ 2 teaspoons Worcestershire sauce
- ◆ 2 teaspoons prepared mustard
- ◆ 4 slices American cheese
- ◆ 2 slices Swiss cheese
- ◆ 4 hamburger buns
- ◆ Lettuce, tomato, onion,
- ◆ Bacon

Directions

- 1) Combine the first 5 ingredients, mixing lightly. Shape into four patties. Grill burgers, covered, over medium heat until the thermometer reads 160 ° and juices run clear, this process takes about 6 minutes on each side.
- 2) During the last minute of cooking, top each hamburger patty with American cheese, and Swiss cheese. Serve on hamburger buns and top with lettuce tomato, onion, and bacon.



RECIPE BY TASTE OF HOME

WATER CONSERVATION

Dona Ana MDWCA would like to remind all home owners that have even addresses to water on Sunday, Wednesday, and Friday. Homeowners with odd number addresses water on Tuesday, Thursday and Saturday. No outdoor water use on Monday to help conserve water.



PARKING LOT UPDATE

Construction to the new parking lot and drive thru are still under way. If you come to our facility to make your payment feel free to stop by the lobby or use the drop box located outside the front door. Alternative payment options include: mail, online bill payment, automatic draft, payment through Financial Institution online bill pay, and phone IVR system. Use caution due to heavy equipment and construction crews on Ledesma Dr. If you have any questions or concerns, please contact out office at 575-526-3491.



BROWN WATER

Please call Dona Ana MDWCA IMMEDIATELY when you experience discolored or brown water to have our operators flush the lines in the affected area. Our office number is 575-526-3491.

POLICY FEATURE

Having our POLICY FEATURE in our Newsletter helps build relations with our customers through regular communication and better understanding about our policies at DAMDWCA.

THEFT OF SERVICE

Doña Ana MDWCA shall have the right to disconnect or refuse to connect or reconnect any utility service where there is evidence that theft of utility service (i.e., illegal water or wastewater connection) has occurred, Doña Ana MDWCA will retroactively bill, and collect any underpayment or non-payment of charges. The applicable period to assess charges shall commence from the date it can be reasonably established the theft began to the date in which the underpayment or non-payment was discovered and initially established. All underpayments or non-payments shall become immediately due. Users committing theft of utility service will be subject to legal action. For the full policy, please see page three in our Policy and Procedure Handbook.



COMMITTED TO PROVIDE QUALITY WATER AND SANITATION SERVICES FOR MEMBERS OF OUR COMMUNITY.

Physical

5535 Ledesma Dr.
Las Cruces, NM
88007

Mailing

P.O. Box 866
Dona Ana, NM
88032

Office

575-526-3491

Emergency

575-644-4027

Website

www.dawater.org

Servline

By HomeServe

575-449-8055

“Life will knock us down, but we can choose whether or not to stand back up”.
-Jackie Chan-

