

DONA ANA MDWCA

August 2020



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Board Meetings:

- ◆ August 6, 2020
- ◆ August 20, 2020

Last Day to Pay:

- ◆ August 20, 2020
Before 3:00 p.m.

Current Bills Due:

- ◆ August 25, 2020
Before 3:00 p.m.

A winner is a dreamer who never gives up.

-Nelson Mandela-



New Hours of Operation

Dona Ana Water is pleased to announce new hours of operation, effective August 10th. The new hours are Monday thru Friday from 7:30 a.m. to 5:30 p.m. We will be closed for lunch from 11:00 a.m. to 12:00 p.m. However, the office will remain closed to the public at this time. The drive thru window will be open during the new operational hours.

Reporting Suspicious Activity

Should anyone see any suspicious activity around hydrants, meters or any of our facilities please contact Law Enforcement Authorities and our office at 575-526-3491. If after hours please contact our emergency on call operator at 575-644-4027.



Payment Options

- ◆ **Drop Box:** 5535 Ledesma Dr. Las Cruces, NM 88007 – This box will be checked several times a day to ensure payments are posted in a timely manner. Check or money order.
- ◆ **On-Line:** www.dawater.org: Payments can be made 24 hours a day. You will be required to have either registered the account or by quick pay. This could be done with either a credit/debit card or e-check. Please be aware that there will be a surcharge of \$1.25 per transaction.
- ◆ **Over the Phone:** Effective July 1, 2020 we will no longer be taking over the phone payments, please use the IVR system.
- ◆ Dona Ana Water is asking our customers to use the exact change at this time due to the coin shortage. If you are paying with cash, any excess will be applied as a credit. We also take checks, debit and credit cards.

We are NO longer accepting payments at 12695 Leasburg State Park Rd and 6861 Via Campestre.

Job Opportunities

Dona Ana Water is looking for a Certified Operator to join our team. We offer variety of highly competitive and comprehensive benefits for our employees, from health insurance to retirement. Please refer to our website at www.dawater.org to apply.

Subscribe to our Website

Subscribe today to have News, Notices and Alerts delivered directly to you via Email or Text.

Outdoor Water Conservation Tips

- ◆ Avoid watering in the middle of the day when the sun will evaporate much of the water before it gets to the plants.
- ◆ Reset sprinklers to help keep water off your sidewalks, driveways and roadways.
- ◆ To avoid the loss of water during the wind turn off the sprinkler system.
- ◆ Installing a water timer will detect how wet the soil is and it also helps prevent overwatering.
- ◆ Washing your car at home can waste up to 100 gallons of water, instead take it to the car wash.
- ◆ Replace your existing lawn with artificial grass, which drastically lowers your water bill.

**Make sure to water
on the correct day
for your address!**



Policy Feature

Having our POLICY FEATURE in our Newsletter helps build relations with our customers through regular communication and better understanding about our policies at DAMDWCA.

METER TAMPERING, DAMAGE AND/OR THEFT OF METERING OR MONITORING EQUIPMENT

Doña Ana MDWCA shall have the right to disconnect or refuse to connect or reconnect any utility service where there is evidence that Doña Ana MDWCA metering or monitoring devices have been tampered with, damaged or stolen. Doña Ana MDWCA shall immediately disconnect the water meter and assess the user \$300.00 per meter for tampering, damaging and/or theft of equipment. The tampering, damage and or theft assessment shall be paid in full and any delinquent balance paid before service is reactivated or reconnected.

- ◆ meter lock broken
- ◆ curb stop damaged or broken
- ◆ register damaged or disconnected
- ◆ meter lock removed
- ◆ meter broken
- ◆ meter stolen
- ◆ unauthorized connection inserted or connected to the system
- ◆ damage and/or theft of automated meter reading (AMR) device, or cutting or disconnecting AMR cable from meter

So often you find that the students you're trying to *INSPIRE* are the ones that end up inspiring you.

-Sean Junkins-



Committed to provide quality water and sanitation services for members of our Community.

Physical

5535 Ledesma Dr.
Las Cruces, NM
88007

Mailing

P.O. Box 866
Dona Ana, NM
88032

Office:

575-526-3491

Emergency:

575-644-4027
www.dawater.org

ServLine:

575-449-8055

