

DOÑA ANA MUTUAL DOMESTIC WATER CONSUMERS ASSOCIATION April 2024



Board Meeting
April 16, 2025
at 3:00 P.M.

Last Day To Pay
April 21, 2025
before 3:00 P.M.

Disconnection Date
April 22, 2025

Current Bills Due
April 25, 2025
before 3:00 P.M.

Office Closure
April 18, 2025

Office Hours
Monday-Thursday
7:30 A.M.-5:30 P.M.
Friday
8:00 A.M.-5:00 P.M.
Closed 11-12 for lunch

**"The secret of
happiness, you see,
is not found in seek-
ing more, but in de-
veloping the capaci-
ty to enjoy less."
-SOCRATES-**

REMINDER WASTEWATER CALCULATIONS

New Wastewater Calculations will be processed on the April 1st billing cycle. If you had any leaks during mid November to mid February please submit receipts of repair to customerservice@dawater.org.

EMPLOYEE SPOTLIGHT

You did it! Congratulations to Rudy Baca for passing your Water Level II State Certification. Your hard work and effort has paid off. Keep up the good work! We are so proud of you.



R
U
D
Y



D
E
B
R
A

The Association is proud to introduce Debra Gomez to the staff at Doña Ana MDWCA. Debra joins us with background experience in construction. We look forward to working with you in our Operations Department.

REBEL ANGEL ALL BREED ANIMAL RESCUE DONATIONS

Thank you for your support! Doña Ana MDWCA would like to take a moment to thank our members and employees for all the dog items that were donated during our Pet Food Drive. We deeply appreciate your continued support.



CASA DE PEREGRINOS FOOD DRIVE

ACCEPTING DONATIONS
March 1ST - April 30th

SUGGESTED CANNED OR BOXED ITEMS:

Fruits, vegetables, meats, stews, beans, soup, tomatoes, and tuna, (low sodium), pasta, rice, whole grain cereals, peanut butter, and jerky. Other items such as ensure, baby food, formula, toiletries, and feminine hygiene products.
Join us to help fight hunger in our community!

DROP OFF LOCATION: 5535 LEDESMA DR.

SCHOOL SUPPLY DRIVE

Doña Ana MDWCA will be collecting school supplies for the months of May and June for the upcoming academic school year 2025-2026. More details to come in the next Newsletter.

RECOMMENDED WATER SCHEDULE

Doña Ana MDWCA's water schedule allows home owners with even address to water on Sunday, Wednesday, and Friday. Home owners with odd numbers water on Tuesday, Thursday, and Saturday. No residential watering on Monday. This recommended schedule is in effect until September 30th.



PROJECT UPDATE-WEST MESA WATER SYSTEM

Bohannon Huston, Inc is currently working on the design phase for the West Mesa Water System. During this phase of the project, you will see surveyors in the area surveying and staking property lines. The West Mesa Water System project is intended to upgrade the existing water lines to provide a safe and reliable water source, better water pressure, fire protection, and service for homes who currently have no option other than shallow water wells. The current system has 2-inch and 4-inch water lines, this project will upgrade those lines to 6-inch and 8-inch water lines to better serve our customers. Doña Ana MDWCA will be seeking funding for the construction phase of the project.

POLICY FEATURE

Having our POLICY FEATURE in our Newsletter helps build relations with our customers through regular communication and better understanding about our policies at DAMDWCA.

THEFT OF SERVICE

Doña Ana MDWCA shall have the right to disconnect or refuse to connect or reconnect any utility service where there is evidence that theft of utility service (i.e., illegal water or wastewater connection) has occurred, Doña Ana MDWCA will retroactively bill, and collect any underpayment or nonpayment of charges. The applicable period to assess charges shall commence from the date it can be reasonably established the theft began to the date in which the underpayment or non-payment was discovered and initially established. All underpayments or non-payments shall become immediately due. Users committing theft of utility service will be subject to legal action.

METER TAMPERING, DAMAGE AND/OR THEFT OF METERING OR MONITORING EQUIPMENT

Doña Ana MDWCA shall have the right to disconnect or refuse to connect or reconnect any utility service where there is evidence that Doña Ana MDWCA metering or monitoring devices have been tampered with, damaged or stolen. Doña Ana MDWCA shall immediately disconnect the water meter and assess the user \$350.00 per meter for tampering, damaging and/or theft of equipment. The tampering, damage and or theft assessment shall be paid in full and any delinquent balance paid before service is reactivated or reconnected.

Meter tampering, damage and/or theft of metering or monitoring equipment is defined as, but not limited to:

- meter lock broken.
- curb stop damaged or broken.
- register damaged or disconnected.
- meter lock removed.
- meter broken.
- meter stolen.
- unauthorized connection inserted or connected to the system.
- damage and/or theft of automated meter reading (AMR) device, or cutting or disconnecting AMR cable from meter.

For the full policy please see page 3 in out Policy Handbook.



**COMMITTED TO
PROVIDE QUALITY
WATER AND
SANITATION
SERVICES FOR
MEMBERS OF OUR
COMMUNITY.**

**Physical
5535 Ledesma Dr.
Las Cruces, NM
88007**

**Mailing
P.O. Box 866
Dona Ana, NM
88032**

**Office
575-526-3491**

**Emergency
575-644-4027**

**Website
www.dawater.org**

**Servline
By HomeServe
575-449-8055**

**"April is a reminder
that life is beautiful,
ever-renewing
cycle."
-E.E. CUMMINGS-**