

DONA ANA MUTUAL DOMESTIC WATER CONSUMERS ASSOCIATION

April 2024



Board Meeting

April 18, 2024

Last Day To Pay

April 22, 2024
before 3:00 P.M.

Disconnection Date

April 23, 2024

Current Bills Due

April 25, 2024
before 3:00 P.M.

Office Hours

Monday-Thursday
7:30 A.M.-5:30 P.M.
Friday
8:00 A.M.-5:00 P.M.
Closed 11-12 for lunch

**April is a reminder
that life is a beautiful,
ever-renewing
cycle."**

-E.E. Cummings-



BILL REMINDER

During the preparation of our billing packets at the end of the month, keep in mind that payments received during this period may not reflect on your billing statement. Please email our Customer Service Department at customerservice@dawater.org for any questions regarding this matter.

REMINDER WASTEWATER CALCULATIONS

New Wastewater Calculations will be processed on the April 1st billing cycle. If you had any leaks during this time, please notify our Customer Service Department to determine if a sewer adjustment is needed.

EMPLOYEE SPOTLIGHT

We would like to welcome back Izaiah Escalante! Mr. Escalante took some time to pursue other opportunities last year. He has returned to further his growth and continue his career with Dona Ana MDWCA.



Izaiah, its good to have you back!



ENCHANTED PASS ANIMAL RESCUE

GIVING BACK TO THE COMMUNITY

Dona Ana MDWCA truly appreciates your thoughtful contributions and would like to thank our community for all the kitten supplies that were donated to Enchanted Pass Animal Rescue! What a blessing it is to have your support.

thank you!

CASA DE PEREGRINOS FOOD DRIVE

March 1 thru April 30

SUGGESTED CANNED OR BOXED ITEMS:

Fruits, vegetables, meats, stews, beans, soups, tomatoes, tuna, pasta, rice, whole grain cereals, peanut butter, and jerky. Other items such as ensure, baby food, formula, toiletries, feminine hygiene products and any no sodium or low sodium canned foods.

Help us fill the barrel!



Help us fight hunger!

DROP OFF LOCATION: 5535 LEDESMA DR.

School Supply Drive

Dona Ana MDWCA will be collecting school supplies for the upcoming academic school year 2024-2025. More details to come in the May Newsletter.

Southeast Wastewater Collection System

Morrow Enterprises Inc. is continuing to install sewer lines and connecting homes to the wastewater system. As a reminder, if you are a homeowner and you have multiple homes, we will need to collect an application for each connection. Residents who are already signed up for sewer connection will receive a notice on their door from Morrow Enterprises Inc. prior to digging on private property. If you have not already filled out an application for the Southeast Wastewater Collection System but are interested in doing so or would like more information on this project, please reach out to our Customer Service Department via email at customerservice@dawater.org.



As with any construction, we ask the public to be mindful of the construction workers and our staff. There is heavy equipment involved in these projects with traffic controls, orange barrels, and flaggers directing traffic. Please be cautious, drive slowly and be respectful to the workers and their safety.

POLICY FEATURE

Having our POLICY FEATURE in our Newsletter helps build relations with our customers through regular communication and better understanding about our policies at DAMDWCA.

LANDLORD UTILITY TRANSFER AGREEMENT

A Landlord Utility Transfer Agreement (LUT Agreement) is available to rental property management entities or property owners that provide continuous Doña Ana MDWCA utility service to rental properties and consolidates account administration as specified by the landlord in the LUT Agreement. The LUT Agreement authorizes Doña Ana MDWCA to transfer water and wastewater without interruption in service to the landlord or property manager, as rental properties transition between tenant occupancy. In the event that a tenant is delinquent, Doña Ana MDWCA will deactivate services pursuant to the process stated in Doña Ana MDWCA Billing and Service Policies. Property management entities that do not want to execute an LUT Agreement to administer utility services for rental properties and want the utility account in the name of the property owner, will be required to provide the same information for a utility service application as stated in Application, Billing, and Payment for Service Section of Doña Ana MDWCA Billing and Service Policies and, a tax identification number if applicable, before service to tenants will be processed and activated. Failure of the property management entity to provide the property owner's information as stated above may result in Doña Ana MDWCA placing a hold on the tenant's activation of utility services.

For the full policy please see page 25 in our Policy Handbook.



**COMMITTED TO
PROVIDE QUALITY
WATER AND
SANITATION
SERVICES FOR
MEMBERS OF OUR
COMMUNITY.**

Physical

5535 Ledesma Dr.
Las Cruces, NM
88007

Mailing

P.O. Box 866
Dona Ana, NM
88032

Office

575-526-3491

Emergency

575-644-4027

Website

www.dawater.org

Servline

By HomeServe

575-449-8055

**Don't limit your
challenges; chal-
lenge your limits.
Each day we must
strive for constant
and never ending
improvement."**

-Tony Robbins-